

Ballarat District Nursing & Healthcare Strategic Plan 2011 – 2014

OUR VISION

To be a leading provider of responsive health care services; working with our community to promote independence and wellbeing

OUR PRINCIPLES

- Service excellence
- Effective communication
- Collaboration
- Professionalism
- Responsiveness
- Environmental Responsibility
- Client focus
- Support and caring

OUR PURPOSE

To provide high quality health care services supporting the independence of clients and communities in Ballarat and surrounding areas.

OUR MOTTO

Supporting your Independence

KEY RESULT AREA 1

Supporting our
Community

Goal One

Expand service delivery to meet changing community needs

Goal Two

Effective coordination of services for clients and the community

Goal Three

Provide infrastructure to support organisational growth

KEY RESULT AREA 2

Investing in our
Workforce

Goal One

Develop the BDNH workforce to meet current and future requirements.

Goal Two

Build a challenging, rewarding and enjoyable place to work

Goal Three

Enhance and support our commitment to ongoing learning and development

KEY RESULT AREA 3

Embedding our Quality
Systems

Goal One

Ensure systems and processes effectively support our organisation to achieve optimum outcomes for our community.

Goal Two

Continued financial sustainability

Goal Three

Recognise and nurture quality & innovation across the organisation

KEY RESULT AREA 4

Engaging with our
Stakeholders

Goal One

Nurture our relationships with our clients, the government, health and business sectors

Goal Two

Broaden the recognition of BDNH as a leading provider of community based health services

Goal Three

Actively seek business and community support through fundraising opportunities